

## **Travel Report on GDPR Training & Workshop London, UK December 2019**

This report reflects on the General Data Protection Regulation (GDPR) training by International Association of Privacy Professionals (IAPP) that took place in London, during December 2019.

I thank COINS for the training & travel support that gave me this opportunity to experience and learn from the very experts in the privacy profession. It gave me an opportunity to learn GDPR requirements from professional privacy trainers and connect with great participants from the privacy ecosystem.

The training was structured in several comprehensive modules, with interactive sessions covering legal basis to compliance requirements to data subject rights, and everything in between.

First two days of training and workshop focussed on practical privacy concepts in the GDPR landscape, 11 modules. On the first day we covered 5 modules: i) Data protection laws, which introduced key European data protection laws and regulatory bodies, ii) Personal data, which defines and differentiates between types of data as defined by the GDPR, iii) Controller and Processor, it presented the roles and relationships of entities involved in personal data processing, iv) Processing personal data, which detailed data processing principles and outlines the legitimate bases for processing personal data, and finally v) Information provisions, i.e. controllers obligations for providing information about data processing activities to data subjects and supervisory authorities. On the second day, we covered remaining modules: vi) Data subject's rights, describing rights and their applications, including data controller and processors obligations, vii) Security of processing, discussing considerations and duties of controllers and processors for ensuring secure processing of personal data and also about notifications in post security breach, viii) Accountability, discusses data protection management systems and impact assessment, data protection policies and the role of DPO (data protection officer), ix) Cross-border data transfer, outlining options and obligations when personal data is exchanged outside EU and EEA, x) Supervision and enforcement, discussed the roles, authorities and procedures of supervisory authorities, the European Data Protection Board, European Data Protection Supervisor, liabilities and penalties for non-compliance etc. and finally, xi) Compliance, discussed application and compliance requirements for personal data processing, surveillance, direct marketing, Internet technology and communications and outsourcing.

Rest of the days the training was oriented from the privacy program administration perspective (operationalizing privacy). Privacy program management is a team sport and the teams took multidisciplinary approach to investigate several case studies. For example, subject matter expertise from various disciplines areas such as training and awareness or regulatory compliance or vendor management etc.

Overall this training was crucial to acquire an overall understanding of such a complex topic. Discussions involved plenty of real time scenarios and privacy incidents. Most importantly, it was an incredible experience to work with a team of diverse skill sets, from lawyers to designers to project managers. This gave us a perspective for our ongoing research work. This also gave me an opportunity to discuss our research work during short coffee breaks and receive feedback from fellow participants.

I again thank COINS for the travel support, that helped me to attend this event and learn from professionals and great participants.

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