

## **Report on GDPR Course in Brussels**

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The course was in 4 days in total from 9am until 5pm and we had one-hour lunch break and also coffee breaks in between. First two days was about European data protection and our trainer was Olivier Proust. Next two days, the course continued with privacy program management and our trainer was Tim Clements. European data protection section was more theoretical information; however, privacy program management was more practical information so more useful information about how we can manage privacy of data in practice, and work environments.

The course outline for European data protection was as follows:

Module 1: Data protection laws

Module 2: Personal data

Module 3: Controllers and processors

Module 4: Processing personal data

Module 5: Information provision

Module 6: Data subjects' rights

Module 7: Security of processing

Module 8: Accountability

Module 9: Cross-border data transfers

Module 10: Supervision and enforcement

Module 11: Compliance

At the end of each module we had some review questions that was about that particular module so it was a good review on that module and we could think about what we have learned so far.

The course outcomes were as follows:

Key concepts of European data protection were defined, which are including:

- Categories of data
- Controller and processor roles
- Data protection principles

European data protection laws and regulatory bodies were described, which are including:

- An overview of the advisory and supervisory authorities
- Their enforcement powers

The application of the GDPR and other compliance obligations to European and international entities were explained, which are including:

- The rules governing the controller/processor contract
- Legitimate bases for processing personal data
- Data subjects' rights to access, erase and correct data
- Transparency and information provision requirements
- Appropriate technical and organizational measures for safeguarding data
- Data breach notifications
- Accountability to regulators and data subjects
- Rules for transferring data outside the EU

The course outline for privacy program management was as follows:

Module 1: Introduction to privacy program management

Module 2: Privacy governance

Module 3: Applicable laws and regulations

Module 4: Data assessments

Module 5: Policies

Module 6: Data subjects rights

Module 7: Training and awareness

Module 8: Protecting personal information

Module 9: Data breach incident plans

Module 10: Monitoring and auditing program performance

Again, at the end of each module we had some review questions that was about that particular module so it was a good review on that module and we could think about what we have learned so far.

The course outcomes were as follows:

- Recognize privacy program manager responsibilities for compliance, accountability and alignment with organizational strategy
- Use effective strategies for developing and implementing a privacy program, and conducting data assessments
- Integrate privacy requirements into organizational policies and procedures
- Implement a holistic approach to protecting personal information through privacy by design
- Create a culture of privacy awareness
- Effectively plan for and respond to a data security breach
- Monitor, measure, analyze and audit privacy program performance

This course can be helpful for people and organizations to learn more about General Data Protection Regulation, and how they can implement these regulations in practice. In addition, this course would be helpful to be prepared for certification exams like Certified Information Privacy Professional (CIPP) and Certified Information Privacy Manager (CIPM).